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### WELCOME

Driven by Nasaem's vision and mission to stand with the people who have been facing the protracted crisis, the devastating earthquakes that hit northern Syria and southern Türkiye, the instability in the security status in Northwestern Syria, the flooding and other natural disasters and climate change. We provided critical assistance to respond to those who are severely vulnerable and need them most.

Nasaem has laid out strategic planning to shape the future of our organization that will feed into the resilience and welfare of those we serve. We remain committed more than ever to doing our utmost to cover all segments of the population, which in turn will enhance the socioeconomic status of the population we serve.

Nasaem has established many projects across several humanitarian and developmental sectors that will tape into the resilience of the communities in the conflict-stricken areas in NW Syria.

While this year has been difficult, we managed to achieve some incredible things that you can read about in this report.

In the meantime, we would like to send a huge thank you to all partners who stand by our side for their invaluable and constant support to alleviate the suffering of people in Syria over the last years.



NKO owes a great appreciation to all successful partners, beneficiaries and community leaders who effectively contributed to the success of our interventions.

A special gratitude is owed to our dedicated staff who are working tirelessly around the clock to assist people. Thanks to all your dedication, hard work and great efforts, we couldn't pull this off without you.

Together, we're creating opportunities, driving progress, and shaping a brighter tomorrow for all. 99

### **EXECUTIVE SUMMARY**



#### Twelve years after its creation,

Nasaem Khair Organization (NKO) has evolved to become a leading initiative in the humanitarian sector. Relying on a robust methodology based on the practice and expertise of hundreds of humanitarian professionals, the NKO has been able to develop a rich catalogue of opportunities, programmes, activities, supports and services matching the challenges witnessed by organisations on the ground.

By 2023, some **415,533** individuals across more than 17 subdistricts in northwest Syria have benefitted from these services. During the past twelve months, the NKO community of practice – a network of professional staff and volunteers spanning the ground – expanded to include hundreds of additional humanitarian professionals who joined a NKO team for the first time. The team did not only grow in numbers; members also became more effective in spearheading the development of the targeted community and the team itself, increasingly contributing to the co-creation of operational tools, leading the reflections on emerging best practices and delivering the most important programmes, interventions and services in our operation areas prioritizing hard-to-reach territories.

Throughout the year, the NKO worked closely with its strategic partners - Aid Fund For Northen Syria AFNS - the UN World Food Programme (WFP) - World Vision (WV), as well as many other humanitarian agencies, supporting their accessibility and adapting their interventions and services to the constantly evolving demands of the most complex humanitarian contexts. Humanitarian professionals working for the mentioned agencies make up pivotal part of the entire community of practice, indicating the trust that our partners have bestowed upon the NKO operations methodology.

As this enriching year comes to a close, we cannot but look forward to the further development of this vibrant community of practice as we strengthen our lesson learned, create a safe space for our colleagues to thrive in their profession, and promote a culture of collaboration across the humanitarian sectors. I would like to warmly thank our strategic partners and donors for their precious support, and all the members of the NKO community for their continuous dedication to developing our interventions to become more professional domain.

# WHO WE ARE

Established in 2012, Nasaem Khair has strived to alleviate the suffering of the Syrian afflicted people right from the beginning of the Syrian crisis.

#### Nasaem Khair seeks to save and relieve those most vulnerable affected by the conflict

Nasaem Khair seeks to save and relieve those most vulnerable affected by the conflict. Nasaem started, as an integrated team, working tirelessly to bring back students to their schools, support families unable to secure a dignified living, and sympathise with individuals afflicted with grief and loss. For this, we have gathered, upholding a mission of relief, development, and education.

Nasaem Khair registered in Türkiye in October 2015 with a registration number of 27-019-014. Since then, Nasaem Khair has provided humanitarian aid in a range of sectors, Food Security and Livelihoods, Early Recovery, Education, Nutrition, Shelter and Non-food Items, WASH, Camp Coordination and Camp Management (CCCM), Health and Protection.

We believe that humanitarian aid should be provided to people in need regardless of their language, sex, race, or nationality. Aid is to be prioritised solely based on need. Equally, we believe that aid will not be used to further a particular standpoint. Nasaem has been implementing sustainable programs that improve access to the most vulnerable families to immediate, life-saving assistance and long-term recovery to increase opportunities for future generations and strengthen the host and internally displaced persons' resilience

# **VISION**

A leading society in science and knowledge, living in dignity.

# **MISSION**

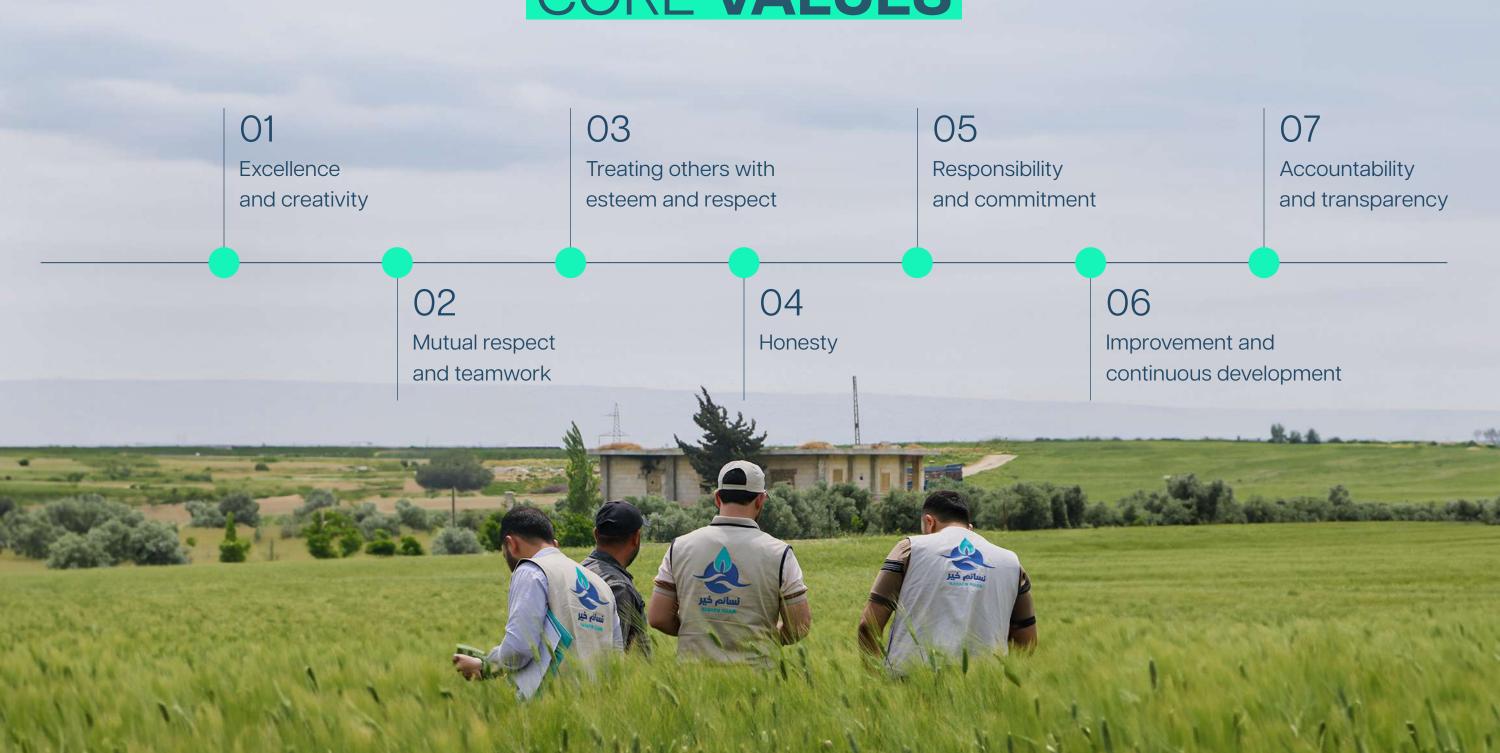


Nasaem Khair is a humanitarian, independent and non-profit organisation. Nasaem Khair seeks to rebuild, enhance and develop society and focuses its works in the field of social development and human advancement through:

- Providing humanitarian assistance in line with needs;
- Contribution to capacity building and human resources development;
- Supporting the educational and developmental process, raising awareness of the most vulnerable people and supporting the oppressed and the needy groups to achieve human dignity.

We believe in joint actions; we work diligently to promote society, and we deal with those we serve in a spirit of love and empathy, as they deserve the best.

# CORE VALUES

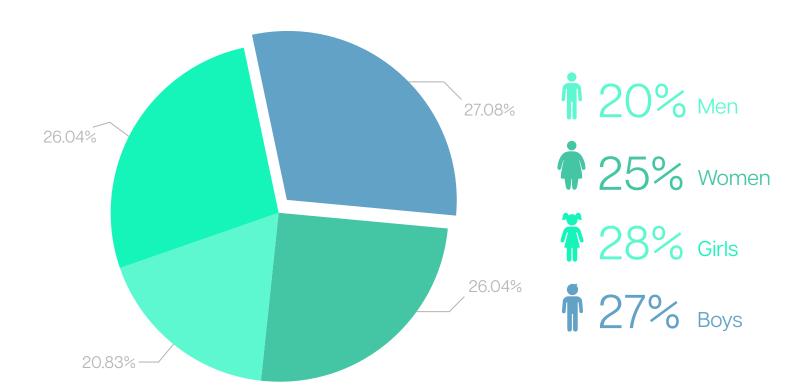


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#### 2023 AT A GLANCE

People reached in 2023

415.53 Thousand





### 2023 AT A GLANCE

Cluster	# of people reached	Men	Women	Boys	Girls
FSL	344.07 K	21%	24%	28%	27%
Nutrition	30.05 K	4%	36%	31%	29%
Health	21.99 K	19%	25%	27%	29%
SNFI	14.78 K	20%	22%	29%	29%
Education	2.5 K	0%	0%	44%	56%
Cash	1.96 K	12%	17%	34%	37%
ERL	0.18 K	43%	57%	0%	0%

# NETWORKS AND FORUMS

Nasaem is an active member in the main coordination bodies and clusters including FSL, Nutrition, Early Recovery and Livelihoods, S/NFI, Education, Protection, CCCM, WASH, and Health to have better access and promote the quality of the services delivered to the targeted beneficiaries. Furthermore, Nasaem has actively participated in the NGO FORUM, PSEAH network and INSO Syria along with CASH working group, Gender Working Group (GWG), Agriculture Technical Working Group (ATWG) and Access working group. Additionally, Nasaem is an active member in UNDP platform, Network for Empowered Aid Response (NEAR), WATAN Network, Syrian Networks League (SNL), Syrian water resources platform and Shaml Network. Nasaem obtained the DUNS number (533152137) and the EuropeAid ID (TR-2020-ATV-1712603734).





The protracted war and long term of escalation and hostilities in Syria has forced families from their homes, with not even the most basic necessities available to them. The ongoing causalities and protracted war have come as a great cost to civilians as millions have lost their homes and pushed hundreds of thousands of families into poverty with little support. Nasaem team has been working tirelessly to deliver the staple food items including a tremendous number of food parcels, Ready-to-Eat RTEs and fresh meat rations to those who need it most prioritizing minor households, disabled, elderly, female-headed, child-headed households, and earthquake affected persons in the hardest to reach areas in North-western Syria.

Bread is an essential component of a Syrian family's diet, yet with high percentage of the population of Northwest Syria living below the poverty line, ensuring bread for the family has become a challenge. With the lack of job opportunities and livelihoods, as well as the gradual price increases for the most of food ingredients, the necessity of bread has become a luxury for some.

Over 201,856 packs of fresh bread were prepared and distributed to earthquakes affected populations across 19 camps targeting people who were most in need such as women-headed and elderly-headed households through many distribution points that scattered across Idleb province.



Likewise, Nasaem believes that access to agriculture is crucial for supporting sustainable access to food in Syria. Therefore, Nasaem started to contribute to integrated, multi-sectoral assistance, enhancing resilience, social cohesion, and well-being of populations in NW Syria in Aleppo and Idlib Governorates. Moreover, Nasaem supported the value chains such as Wheat, olive and vegetables by providing farmers with agricultural inputs, equipment, counseling and other critical services to enhance production and increase crop yields.





Furthermore, Nasaem organised Training of Trainers (ToT) programs in the agricultural value-chain field for many agronomists and encouraged Farmer Field School approach and agricultural extension in several territories in NW Syria. This model is a remarkable initiative that plays a pivotal role in entrenching good and sustainable agricultural practices. In addition, Nasaem commended an initiative to revitalize the livestock breeding sector by providing cash aid and capacity development and awareness raising sessions to livestock breeders to promote the local economy and markets and enable herders to become more resilient.

Nasaem also carried out a project to support hundreds of farmers to adopt climate-smart agriculture practices to increase productivity, reduce emissions and strengthen resilience.





Moreover, Nasaem commenced in a comprehensive and multisectoral approach project that integrated FSL with Nutrition and Early Recovery sectors. This project has developed to address essential food needs, enhance livelihood opportunities and meet the nutritional requirements of the most vulnerable families residing in camps and communities in the hard-to-reach areas in the northwest Syria.

The project is designed to ensure gender equality by enabling females to have equal opportunities in all in-kind aid, cash assistance and capacity building activities. Accessibility and inclusion for individuals with disabilities is also considered and prioritized through the implementation of an on-door aid delivery approach. There are several components to be carried out in the project; NKO started to provide fresh bread bundles to thousands of the most vulnerable households among Internally Displaced Persons (IDPs) in 19 camps in several subdistricts for six months, NKO embarked to support the wheat value chain for hundreds of farmers by providing digital vouchers for two kits of fertilizers and Insecticide, supplementary irrigation and harvesting. NKO purchases wheat flour from the farmers to produce the needed flour for the bread distribution. NKO technical specialists also provide technical assistance and awareness for farmers as well.





In 2023, Nasaem carried out Cash for Work project in several communities to respond to the earthquakes affected populations; the project covered many interventions including the removal of debris caused by the devastating earthquakes and aftershocks that struck Türkiye and northern Syria as well as the intervention of learning the knitting wools to empower women those who are severely affected by the earthquakes to enable them to learn a profession alongside creating income to help their families and to improve self-reliance of vulnerable households. Nasaem concluded the project and organized an exhibition for outstanding female and invited NGOs and other stakeholders to explore the wool products.

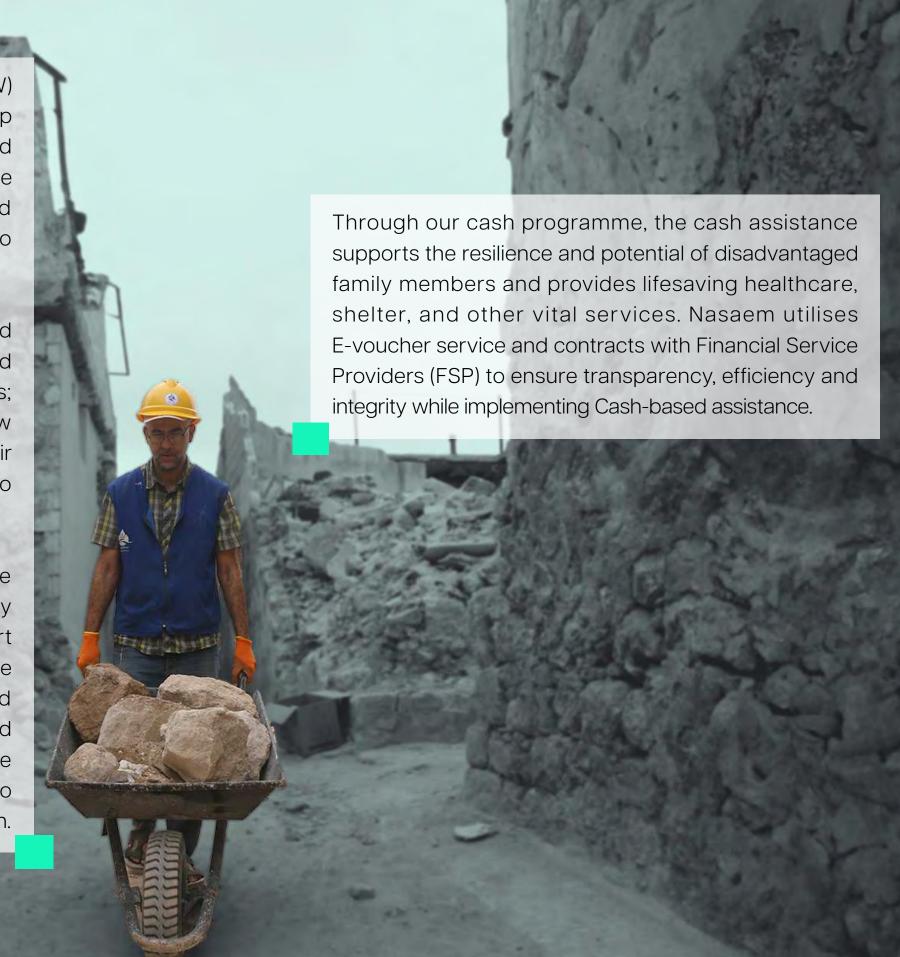
Under the supervision of Nasaem technical engineers, we also started in cash for work project through rehabilitation and repair minor damages of public facilities including health facility and many schools in Idleb governorate to enable children to return to their schools. The rehabilitation included painting classrooms, repairing minor classroom damages such as broken windows, doors, blackboards, partitions, damaged desks, tables and the like as well as maintaining of electricity system and WASH facilities such as checking and clearing drainage to prevent clogging and replacement of destroyed sinks, so education continued and increased children's access to safe learning environment and spaces.



What's more, Nasaem kicked off a Cash for Work (CFW) project in two communities in Idleb governorate, to help with cleaning up the wreckage of the shelling and to rid districts of the piles of rubbish, debris and solid waste that had accumulated. The people were hired and equipped with cleaning supplies and protective gear to safely dispose of the waste.

Moreover, Nasaem established livelihood initiatives and commenced intensive vocational training for food processing alongside a grant for start-up businesses; these initiatives have been developed to provide new opportunities for vulnerable female to strengthen their capacities, increase their resilience and provide access to sustainable sources of income.

For years ago, Nasaem has been providing Multi-Purpose Cash Assistance (MPCA) to vulnerable community groups who have faced great loses so they can start rebuilding. Our cash interventions target those who are most in need prioritizing female-headed, elderly-headed and disabled persons, as these need extra support and protection, by a monthly multipurpose cash assistance (MPCA) to keep them safe and to uphold their right to protection from violence, abuse, neglect, and exploitation.



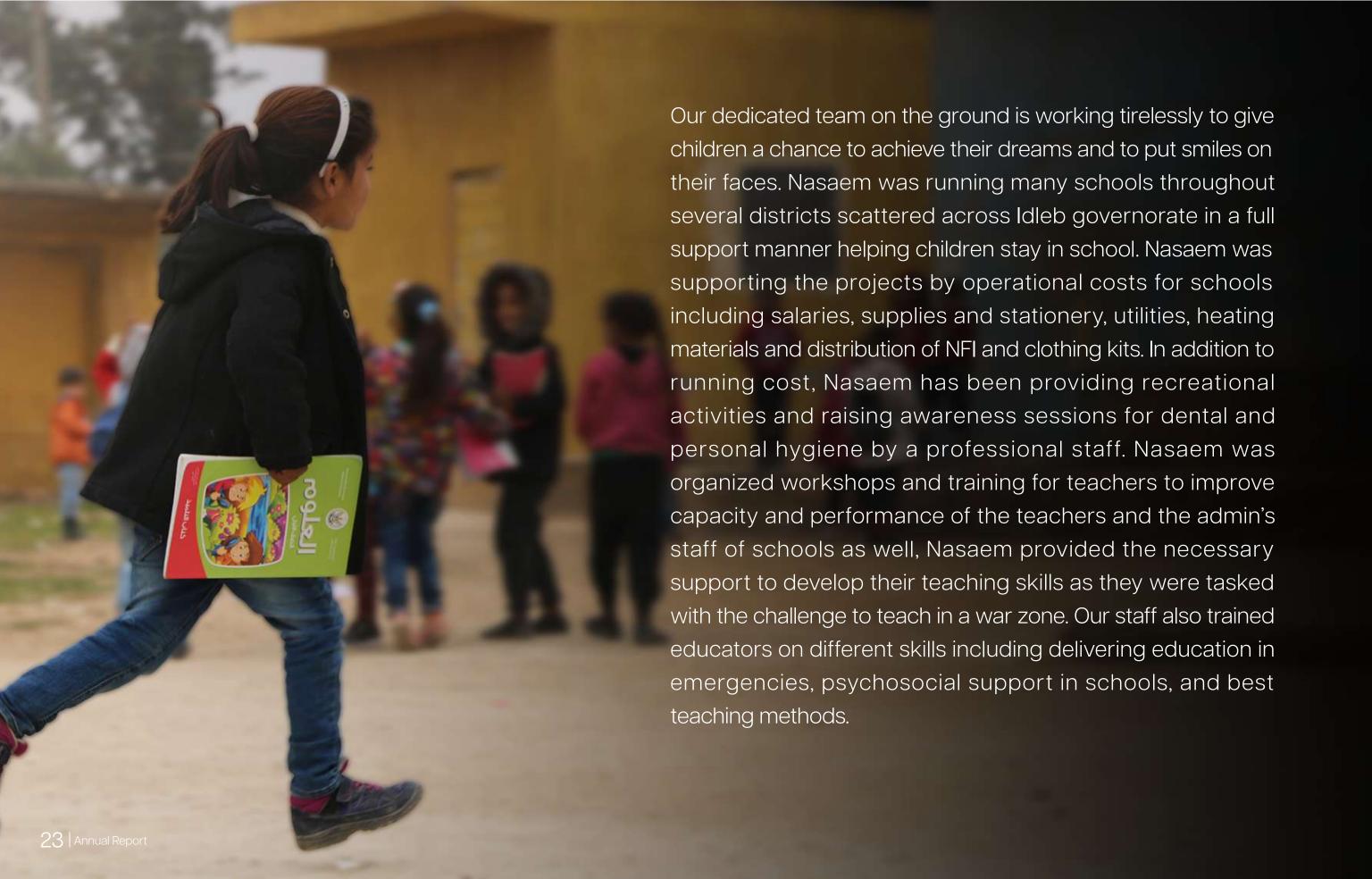


After nearly thirteen long years of conflict and hardship, an entire generation are growing up knowing only the horrors of war. Millions of children in Syria are out of school. According to Humanitarian Needs Overview (HNO) 2023, more than 2M children are out of school. Illegal activities and begging remain widespread, while child labour, child recruitment and child marriage also continue to have a devastating impact, including on children dropping out of school. Children throughout Syria continue to face pervasive violence and a range of protection risks. In addition, grave child rights violations remain a significant concern, including in areas where hostilities have declined, with children at risk of being killed and injured, recruitment and use in hostilities, torture, detention, abduction, sexual violence, attacks on schools and hospitals and denial of humanitarian access by parties to the conflict.



Moreover, more than one in three schools have been damaged or destroyed leaving entire generations of children without access to education, while others are used for purposes not related to education such as shelters for displaced persons.

Likewise, UNICEF reached over 6.8 million people during the first six months of 2023, including 1.9 million girls and 1.7 million boys. The earthquakes in February 2023 have exacerbated protection risks for children, which were already acute. Children have been living under significant stress with limited access to social services and exposure to different forms of violence. Furthermore, negative coping strategies have led to practices harmful to children and adolescents, such as child labour and child marriage. For children with disabilities, barriers ton education are created through physical inaccessibility to school, lack of school facilities, lack of specialized teaching and learning, and a non-inclusive culture within schools and communities. In NW Syria, ongoing hostilities continue to pose significant protection risks for children. All these factors deny the basic right of these children to education.







Brutally violent conflict and devastating earthquakes that hit Syria and Türkiye in February 2024 have forced hundreds of thousands of families into displacement in winter with no protection from the freezing temperatures and torrential rain, Nasaem team on the ground responded to these families facing the bitter cold with little or no protection to meet their essential needs by implementing winter heating projects along with the other emergency response interventions that delivered to those who were in extremely difficult with no income conditions and made them vulnerable to illness, Nasaem also carried out several projects in shelter/NFI sector prioritizing the earthquakes affected populations e.g.

Charitable stores that basically targeted people who were more vulnerable among the earthquakes affected populations and didn't have the ability to provide even the most basic of needs to give them independence and right of choice to choose the clothing and the other items they like.

This is important because it reduces the risk of children wearing the same items, appearing uniformed and decreases the likelihood of social embarrassment or potential bullying.



Nasaem's team in Syria in partnership with many humanitarian actors delivered vital assistance to both IDPs who have been displaced multiple times and for long periods and living in sub-standard shelters and host residents who were living in dangerous conditions without access to basic needs or adequate shelter to keep them safe and healthy, including clothing kits, heaters, blankets, mattresses, hygiene kits, emergency aid, Full NFI kits, plastic sheets as well as installation of family tents and securing shelters for people lost their homes.

The breakdown of the most severely vulnerable families supported by Nasaem projects amounting 2,608 HHs including men 2,981, women 3,227, boys 4,360 and girls 4,216 (53% IDPs, 47 % host communities) by shelter and NFI items including but not limited to clothing kits, mattresses, heating materials including coal, olive-pits, and stoves. The projects were making a vital difference in the targeted areas.









As conflict and natural disasters have taken a devastating toll on Syrian people as well as lack of funding for humanitarian assistance is putting millions of Syrians at risk of sinking deeper into hunger. Malnutrition is on rise in Syria and the alarming facts about malnutrition are exponentially on increase over time. In only 5 years, acute malnutrition rates in children have tripled. At least 1 in 3 children in Syria suffers from anaemia.

A total of 508,892 Syrian children needs life-saving treatment for acute malnutrition. As well, 9 out of 10 Syrian children aged 6-23 months are not receiving minimum acceptable diet. 5 in each 100 children screened for malnutrition in Syria shows signs of acute malnutrition.

Nasaem advancing Nutrition leveraged multiple sectors to improve nutrition, food security, and resilience in response to the increasing complexity of the fragile Syrian context. Working across emergency and non-emergency contexts, we supported strengthening evidence-based program design and implemented a several nutrition and food security programming to improve nutrition and food security outcomes for the most vulnerable communities through providing tools and resources to improve women and children's diets and integrate nurturing care and advancing social and behaviour change in fragile Syrian context by providing raising awareness sessions and workshops to female and PLWs alongside pertinent stakeholders and Supporting guidance on optimizing food assistance modalities.

To prevent occurring of acute malnutrition, Nasaem delivered 12,841 Blanket Supplementary Feeding Programme (BSFP) to children between 6-23 months among the people most in need and those who have forcibly fled their homes because of the escalation of violence in northwest Syria. Throughout 2023, the number of sachets delivered reached 3,511,966. The distribution process has taken place and reached up to 133 communities in several subdistricts in NW Syria.



In addition, Nasaem Nutritionists team has organised multiple awareness sessions on the Nutrition-related topics. Nasaem supported the eligible beneficiaries among our food security programme on how to proper use the dietary supplements and the importance of breast feeding along with individual counseling supported by micronutrients for the mother and the child (multivitamins - Plumpy dos). The awareness sessions also discussed maternal health and the importance of safe food handling habits during pregnancy and lactation, with a focus on risk factors during pregnancy and how to avoid them by following a healthy lifestyle, we also worked to conduct individual consultations for mothers as needed.

Moreover, Nasaem started to implement nutrition components by providing Infant and Young Child Feeding (IYCF) awareness activity alongside top-up nutritional vouchers for hundreds of Pregnant and Lactating Women (PLWs) to enable them to quickly purchase the exact items needed. The CVA approach allows beneficiaries a wider and more dignified choice of assistance, based on their preferences; and it empowers vulnerable groups. Furthermore, cash-based interventions support local markets and can enhance communities' economic recovery; and in certain cases, complement existing social protection systems.

# Nutritional survey by Mid-Upper Arm Circumference (MUAC)

Nasaem nutrition team organised field trips aiming to screen nutritional status and assess cases of malnutrition in children (6-59) months and pregnant & lactating mothers. Our work started in periodic field trips to assess the nutritional status, especially in light of working in an environment in which many false beliefs prevail, so we had to intensify efforts and intervene quickly and effectively to avert a risk that threatens lives.







As a contribution of Nasaem towards Community-Based Management of Acute Malnutrition (CMAM), Nasaem Nutrition teams incorporate MUAC screening to children and PLWG to increase early identification and treatment of acute malnutrition. Nasaem nutritionists screens the malnourished children and pregnant and breastfeeding women and caregivers and refer them to the CMAM specialised centres to treat them with the assistance of nutrition experts.

There are several activities including the adoption of a treatment plan (Plumpy Nut) for malnourished patients with continuous follow-up to reach the stage of recovery, as well as Screening for malnutrition cases in pregnant and lactating women (PLW) along with Micronutrient Delivery, and calculation of Body Mass Index (BMI) for children.

In addition, as one of our mandates is to coordinate with all stakeholders to enhance the quality of the services provided, Nasaem nutrition team has coordinated with CMAM and health centers by referring some children and mothers who suffer from malnutrition and need nutrients. The referral service includes referral of children with mental disorders (nail biting, stuttering, bedwetting, panic), as well as receiving cases of malnutrition from children and mothers.

Sector Snapshots

# Health



Nasaem has been operating the health care centre (Polyclinic) in Ariha district to deliver comprehensive medical services, including the most important specialties along with Ophthalmology, ENT, physiotherapy, laboratory, radiological department, Psychosocial Support PSS, case management and pharmacy. At Nasaem's Health Care Center, we also conducted psychological support targeting mainly the women and children traumatised by the war's effects and the other awareness activities in the Psychological Support Department for parents and children. PSS workers periodically visit schools and carry out psychosocial support activities for children, including structured and flexible children program, which contains ten PSS sessions and recreational activities. Moreover, Nasaem team identified cases that need critical care and referred them to specialised staff, PSWs, and managers, to facilitate the intervention and the services they need. The medical services are provided free-of-charge.



### **Statistics of Nasaem Khair PHC**

2023

Ophthalamic Clinic



3.773

Pharmacy



5.552

**ENT Clinic** 



1.601

Nursing



2.095

Vaccine



549

Laboratory



8.421

**Total Services** 

21.991

Sector Snapshots





# The biggest victims of the war are the thousands of children who are desperately in need of support.

The ongoing or recurrent environment of hostilities experienced by many boys and girls over the past 10 years has profoundly affected their psychosocial well-being, weakening their sense of security, purpose, control, and significance, or exercising social agency, and causing profound distress.



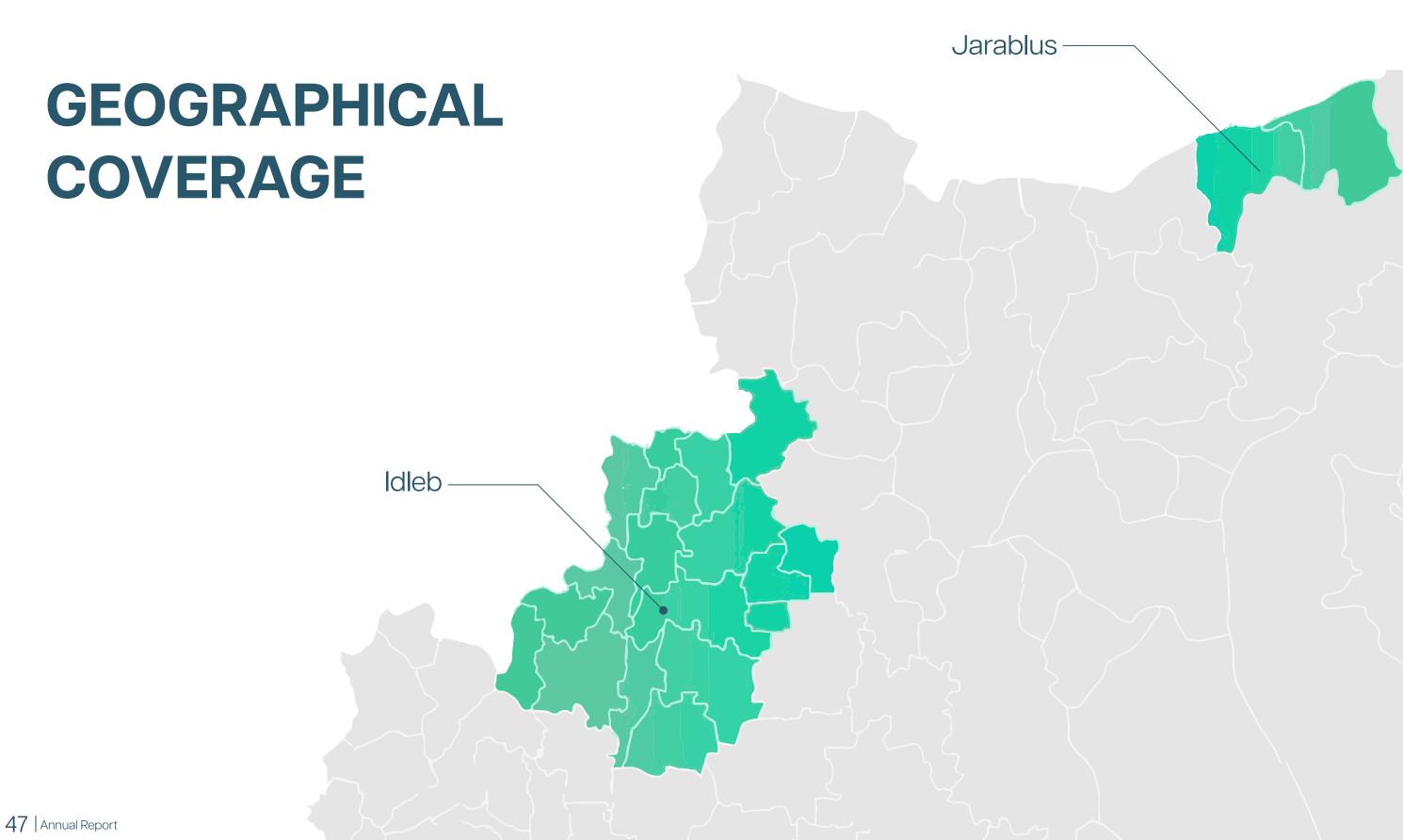
We are providing as many children, women, elderly, disables persons and most affected families as possible by case management, cash-for-protection to the most vulnerable households prioritizing child-headed and female-headed households, hygiene kits and in-kind relief that keep those families safe, curb harmful coping mechanisms and reduce further threats such as child marriage or removal from school. This kind of assistance aims at empowering the lives of the most vulnerable households and marginalized groups including children to protect them from child labor, trafficking or abduction as well as school dropout. The number of direct beneficiaries of protection projects reached almost 13,370 beneficiaries, the majority of targeted households are female-headed, elderly-headed, child-headed and minor households.



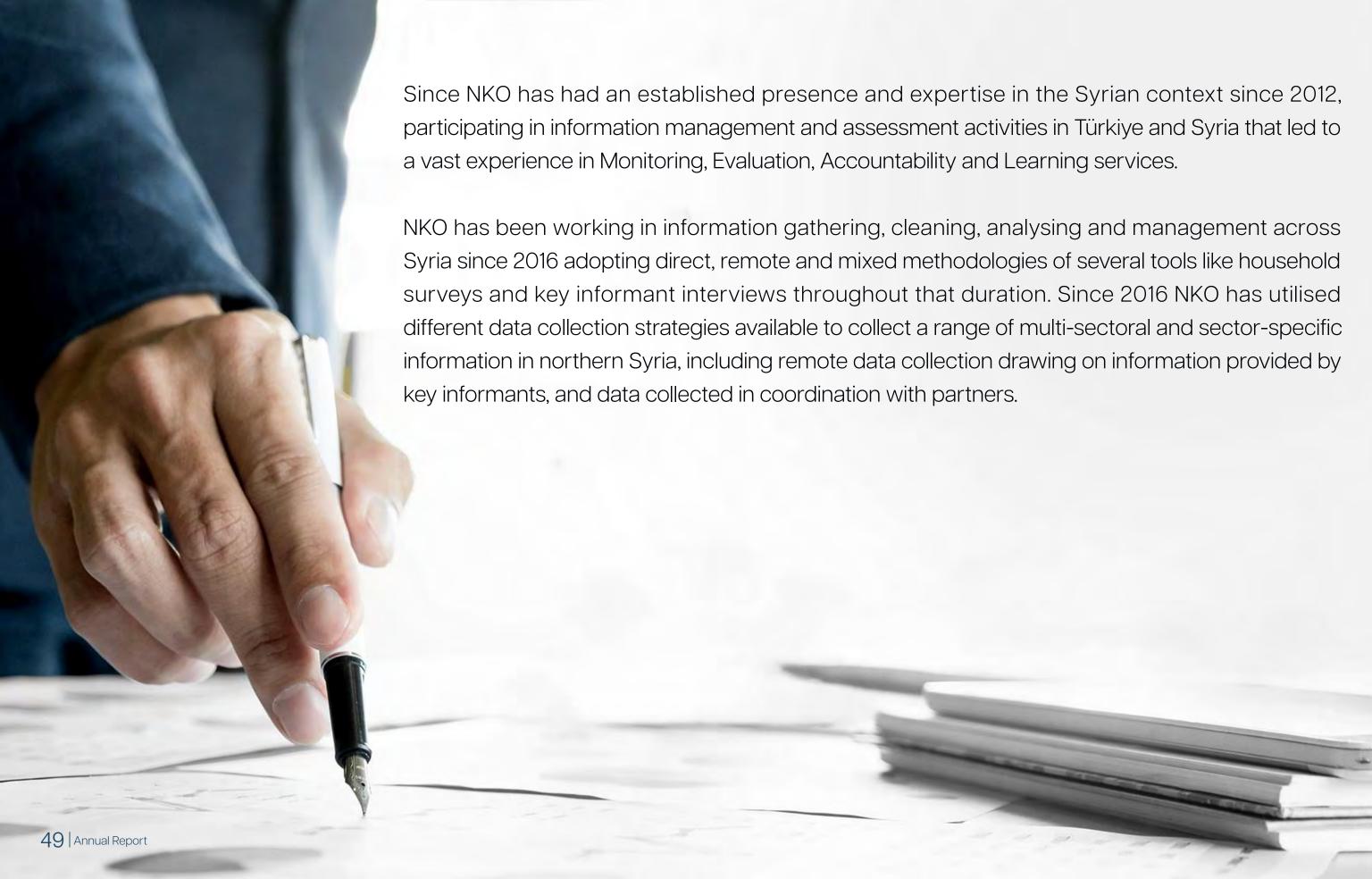


During 2023, because of the multiplier effect of the crisis, the living conditions in Syria were so terrible. Syrians are still bearing the brunt and resorting to extreme coping mechanisms to survive without assistance. The escalation of hostilities caused instability of the security status, funding shortfalls, and the aftermath of the devastating earthquakes that struck southern Turkey and northern Syria, which caused an influx of displacement as a result of the catastrophic effect of the earthquakes, which in turn led to a disastrous living condition even worse, while thousands of innocent civilians fled their homes, arriving into more stable areas, seeking safety. All these factors exacerbated the humanitarian landscape for the Syrian people. Nasaem Khair team on the ground has responded to the influx of displacements by embracing many approaches and implementing several emergency and long-term projects in which an enormous number of food baskets, RTEs, family NFI kits, hygiene kits, and kitchen sets were distributed to the people most in need, along with the installation of tents and the provision of rental assistance to the most vulnerable households among newly arrived IDPs those who fled their homes from the earthquake-affected areas. As well, Nasaem carried out a cash for work initiative prioritizing the severely vulnerable families among the earthquakes-affected populations in the earthquakes-affected territories in NW Syria.









NKO's background in information management, mapping, and data visualization contributes to developing databases and dashboards that are accessible to partners, allowing others to access and analyze data. For several years, NKO has established solid groups of expert enumerators of more than 150 enumerators in the north of Syria who have implemented comprehensive exercises of data collection throughout 108 locations in a period of almost 60 days and these processes of data collection are regularly carried out in the camps and out of camps across 8 subdistricts in NW Syria. As a result, NKO comprehensively understands the context and vulnerabilities and the findings are disaggregated by sex, vulnerable groups (e.g., disabled, children), shelter type (informal settlements, collective centres) and type of population, including returnees, IDPs and host populations.

NKO has been supporting a wide range of assessments through direct and remote data collection, including rapid needs assessments, household surveys, key informant interviews, and qualitative and quantitative data collection for the Multi-Sectoral Needs Assessment (MSNA). NKO also established a track record for new IDPs on a community level to support the CCCM and FSL cluster to respond timely to the

new arrival IDPs at the time of escalation;

NKO conducted Outcome Monitoring Initiative (OMI) with IMMAP where NKO covered 5 sub-districts in Idleb governorate (data collection and cleaning). Furthermore, NKO shared data collection for the spring agriculture monitoring initiative in northern Aleppo.

Moreover, NKO supported the REACH initiative with data collection in northeast and northwest Syria for the Joint Market Monitoring Index (JMMI) project. Furthermore, NKO has conducted several thorough studies and assessments across many sectors. NKO also participated with the coordination education cluster in Joint Education Need Assessment (JENA).

### **FUTURE STRATEGY**

AS We are approaching almost 12 years of establishing our organization and we continue to face record humanitarian needs, we remain committed more than ever to reaching those who need our help most and to contributing to offering an environment to entrepreneurs and initiative people to start their jobs to empower the socioeconomic level and to enhance the resilience of the communities among those who are suffering from the long protracted war to contribute to the economic growth of their families and communities and pursue their dreams. Those we serve deserve nothing less.



Since we witnessed multi-faceted effects of conflict, we long to maximize our contribution in developmental field prioritizing the Early Recovery and Development aspects and create more resilient interventions as we believe that through the unique aspiration to create jobs, rejuvenate the hope for farmers to be self-reliant, activate the local market, as well as assisting in creation of startup businesses, we can drive substantial and sustained economic and social impacts for vulnerable people, their families, and communities.

For the coming period, one priority that has become even more important for us is that of the power of humanity and collaboration, quality, initiative, community participation and accountability.

Again, with a big thank-you to our entire community, we are working from a position of strength, with a community and culture that we believe uniquely positions us to build an increasingly relevant and sustainable future for the organization.

Looking forward to the year ahead, we know that we will continue to work through every challenge that comes our way. We may have a long road to recovery ahead of us, but we will get there.



### **HOW YOU CAN SUPPORT NKO**

#### Advocate

Join Nasaem Khair Organization online community at www.nasaemkhair.org to receive important advocacy alerts and news about the humanitarian issues that are important to you.

#### Donate

Give online by visiting our website at www.nasaemkhair.org

### Raise money

You can do something amazing for vulnerable people and refugees while having fun! And whether you take on a challenge or organise an event, fundraise with friends and family or go it alone, we'll be with you every step of the way.

## STAY IN TOUCH



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