

2024 Annual Report



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WELCOME

Inspired by Nasaem's enduring vision and mission to support those affected by protracted crises, we remained steadfast in responding to the ongoing challenges faced by communities in Syria. In 2024, instability in the security landscape of Northwestern Syria, recurring natural disasters, and the growing impacts of climate change have continued to place immense pressure on vulnerable populations. Our efforts have focused on delivering critical assistance to those who need it most.

This year, Nasaem has advanced its strategic planning to shape the organization's future and strengthen the resilience and well-being of the communities we serve. Our commitment to inclusivity remains stronger than ever as we strive to reach all population segments and contribute to the improvement of their socioeconomic conditions.

Through a wide range of projects across humanitarian and development sectors, we are reinforcing the resilience of conflict-affected communities across Syria. While 2024 has brought its own set of challenges and changes, we are proud of the significant progress we've made—many of which are highlighted in this report.

We extend our sincere appreciation to all our partners for their continued support in easing the suffering of the Syrian people. Nasaem is especially grateful to our beneficiaries and community leaders whose trust and collaboration have played a key role in the success of our work.

A heartfelt thank you goes to our dedicated staff, who continue to work tirelessly to deliver meaningful support. Your hard work, compassion, and unwavering commitment have made everything we've achieved possible.

Together, we are creating opportunities, driving sustainable progress, and shaping a brighter future for all.



EXECUTIVE SUMMARY



Thirteen years since its inception,

Nasaem Khair Organization (NKO) has grown into a leading force in the humanitarian sector. Built on a solid foundation of practical experience and the expertise of hundreds of humanitarian professionals, NKO has developed a comprehensive portfolio of programs, services, and activities tailored to the evolving challenges faced by organizations on the ground.

By 2024, NKO's efforts have positively impacted approximately 650,369 individuals across nine Syrian governorates. Over the past year, our community of practice—a dynamic network of skilled staff and dedicated volunteers—has welcomed hundreds of new humanitarian professionals joining NKO for the first time. This growth has not only strengthened our numbers but also enhanced our effectiveness in both community development and internal capacity building. Our team continues to play a key role in co-creating operational tools, shaping emerging best practices, and delivering essential programs and interventions, with a special focus on reaching underserved and hard-to-access areas.

Throughout the year, NKO has worked in close partnership with strategic allies including the Aid Fund for Northern Syria (AFNS), the UN World Food Programme (WFP), World Vision (WV), and numerous other humanitarian agencies. Together, we have adapted interventions to meet the shifting needs of highly complex and fluid operational contexts. Professionals from these partner agencies form an integral part of NKO's broader community of practice—a testament to the trust and confidence placed in our operational methodology.

As we reflect on the progress made in 2024, we also look ahead with enthusiasm toward the continued growth of this vibrant community. We are committed to applying lessons learned, fostering safe and supportive work environments, and promoting a culture of collaboration and shared learning across the humanitarian sector.

I would like to express my heartfelt gratitude to our strategic partners and donors for their invaluable support, and to every member of the NKO community for their unwavering commitment to advancing our mission and professionalizing our interventions.

WHO WE ARE

Established in 2012, Nasaem Khair has strived to alleviate the suffering of the Syrian afflicted people right from the beginning of the Syrian crisis. Nasaem Khair seeks to save and relieve those most vulnerable affected by the conflict. Nasaem started, as an integrated team, working tirelessly to bring back students to their schools, support families unable to secure a dignified living, and sympathise with individuals afflicted with grief and loss. For this, we have gathered, upholding a mission of relief, development, and education.

Nasaem Khair registered in Türkiye in October 2015 with a registration number of 27-019-014. Since then, Nasaem Khair has provided humanitarian aid in a range of sectors, **Food Security and Livelihoods, Early Recovery, Education, Nutrition, Shelter and Non-food Items, WASH, Camp Coordination and Camp Management (CCCM), Health and Protection.** We believe that humanitarian aid should be provided to people in need regardless of their language, sex, race, or nationality. Aid is to be prioritised solely based on need. Equally, we believe that aid will not be used to further a particular standpoint. Nasaem has been implementing sustainable programs that improve access to the most vulnerable families to immediate, life-saving assistance and long-term recovery to increase opportunities for future generations and strengthen the host and internally displaced persons' resilience.



Our Vision

A leading society in science and knowledge, living in dignity

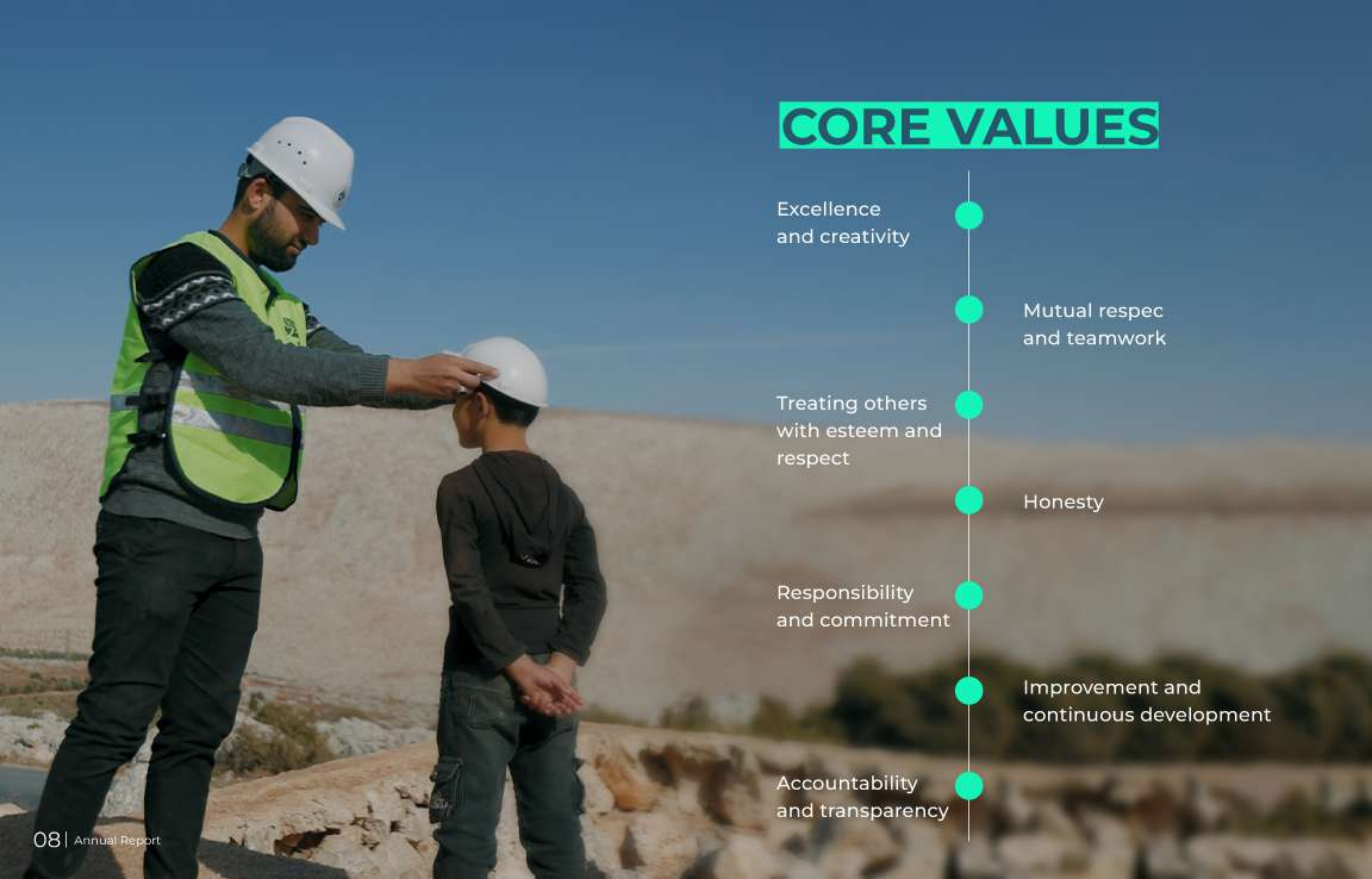


Our Mission

Nasaem Khair is a humanitarian, independent and non-profit organisation. Nasaem Khair seeks to rebuild, enhance and develop society and focuses its works in the field of social development and human advancement through:

- Providing humanitarian assistance in line with needs;
- Contribution to capacity building and human resources development;
- Supporting the educational and developmental process, raising awareness of the most vulnerable people and supporting the oppressed and the needy groups to achieve human dignity.

“ We believe in joint actions; we work diligently to promote society, and we deal with those we serve in a spirit of love and empathy, as they deserve the best. ”



CORE VALUES

Excellence
and creativity

Mutual respect
and teamwork

Treating others
with esteem and
respect

Honesty

Responsibility
and commitment

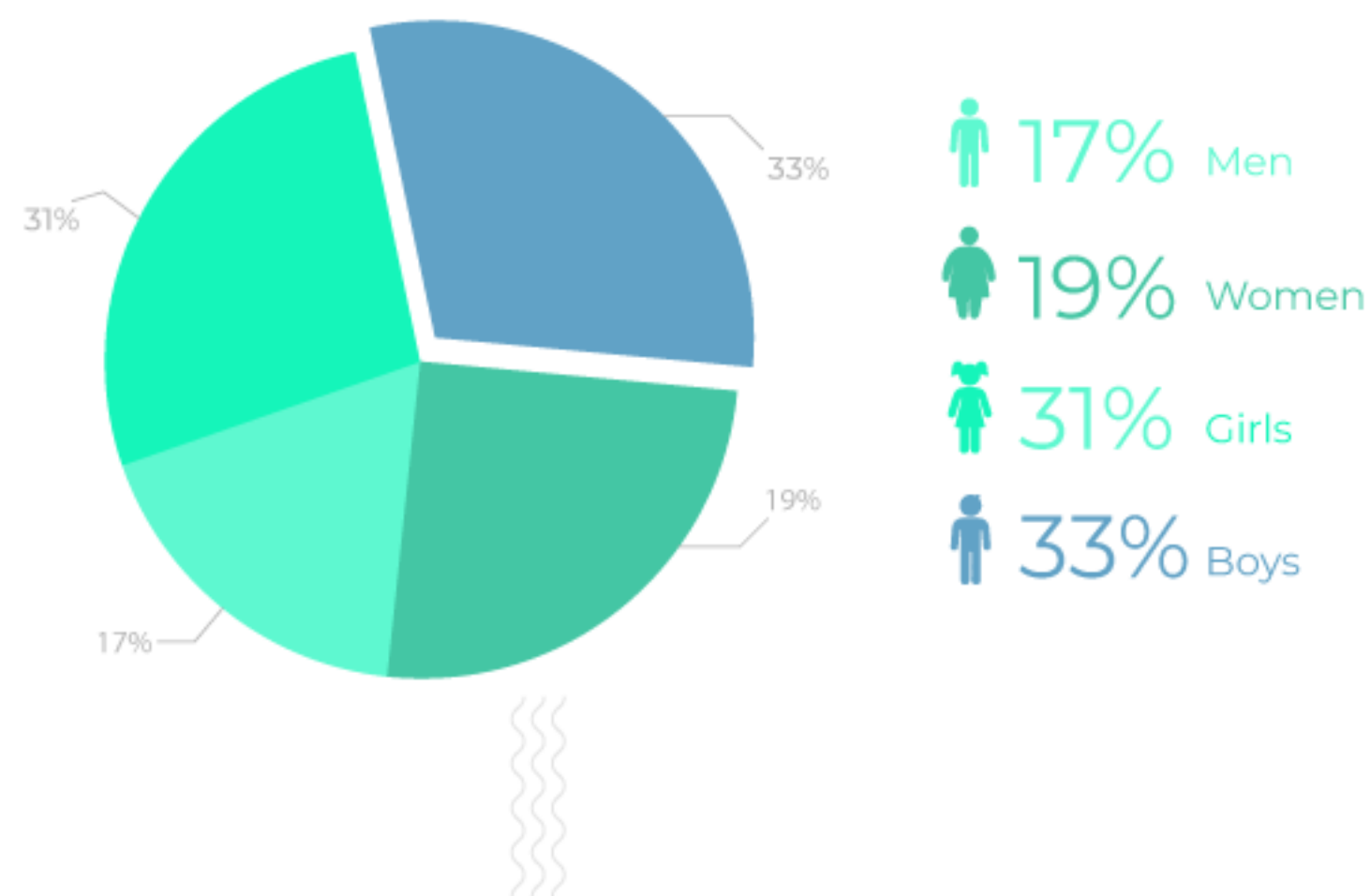
Improvement and
continuous development

Accountability
and transparency

2024 AT A GLANCE

People reached in 2024

619.45 Thousand




People reached in 2024

Cluster	# of people reached	Men	Women	Boys	Girls
Cash	9.572	21%	23%	29%	27%
FSL	345.815	20%	22%	29%	29%
Nutrition	70.096	0%	18%	04%	42%
ERL	174.097	16%	15%	37%	32%
Protection	17.260	20%	19%	32%	29%
Education	2.619	0%	01%	05%	94%

NETWORKS AND FORUMS

Nasaem is an active member in the main coordination bodies and clusters including FSL, Nutrition, Early Recovery and Livelihoods, S/NFI, Education, Protection, CCCM, WASH, and Health to have better access and promote the quality of the services delivered to the targeted beneficiaries. Furthermore, Nasaem has actively participated in the NGO FORUM, PSEAH network and INSO Syria along with CASH working group (CWG), Gender Working Group (GWG), Agriculture Technical Working Group (ATWG) and Access working group. Additionally, Nasaem is an active member in UNDP platform, Network for Empowered Aid Response (NEAR), WATAN Network, Syrian Networks League (SNL), Syrian water resources platform and Shaml Network. Nasaem obtained the DUNS number (533152137) and the EuropeAid ID (TR-2020-ATV-1712603734).





■ Sector Snapshots

Food Security and Livelihoods (FSL)

Years of protracted conflict, continued escalation, and widespread hostilities in Syria have displaced countless families, leaving them without access to even the most basic necessities. The ongoing toll of the crisis has had a devastating impact on civilians—millions have lost their homes, and hundreds of thousands of families have been pushed into poverty, often with minimal or no support.

In response, Nasaem's team has worked tirelessly to deliver essential food assistance—including large quantities of food parcels, Ready-to-Eat (RTE) meals, and fresh meat rations—to those in greatest need. Our efforts have prioritized the most vulnerable groups: child-headed and female-headed households, persons with disabilities, the elderly, minor households, and individuals affected by past earthquakes. These interventions have reached some of the hardest-to-access areas in Northwestern Syria and spanned across nine governorates.

Bread remains a fundamental part of the Syrian diet, yet with the majority of the population in Northwest Syria living below the poverty line, securing even this staple has become a daily struggle. The scarcity of livelihood opportunities, coupled with rising food prices and inflation, has made bread—once a basic necessity—feel like a luxury for many.

Over 468,294 bundles of fresh bread were baked and distributed to those most in need across 19 camps in Darkosh and Janudiyeh, with a focus on vulnerable groups such as women-headed and elderly-headed households. The distribution took place through numerous points spread throughout Idleb province for 7 months. Each bread bundle weighed 800 grams.





Likewise, Nasaem believes that access to agriculture is crucial for supporting sustainable access to food in Syria. Therefore, Nasaem started to contribute to integrated, multi-sectoral assistance, enhancing resilience, social cohesion, and well-being of populations in NW Syria in Aleppo and Idlib Governorates. Moreover, Nasaem supported the value chains such as Wheat, olive and vegetables by providing farmers with agricultural inputs, equipment, agricultural extension, counseling and other critical services to enhance production and increase crop yields.



Furthermore, Nasaem organised Training of Trainers (ToT) programs in the agricultural value-chain field for many agronomists and encouraged Farmer Field School approach and agricultural extension in several territories in NW Syria. This model is a remarkable initiative that plays a pivotal role in entrenching good and sustainable agricultural practices. In addition, Nasaem commended an initiative to revitalize the livestock breeding sector by providing cash aid and capacity development and awareness raising sessions to livestock breeders to promote the local economy and markets and enable herders to become more resilient.

Moreover, Nasaem commenced in a comprehensive and multisectoral approach project that integrated FSL with Nutrition and Early Recovery sectors. This project has developed to address essential food needs, enhance livelihood opportunities and meet the nutritional requirements of the most vulnerable families residing in camps and communities in the hard-to-reach areas in the northwest Syria. The project is designed to ensure gender equality by enabling females to have equal opportunities in all in-kind aid, cash assistance and capacity building activities. Accessibility and inclusion for individuals with disabilities is also considered and prioritized through the implementation of an on-door aid delivery approach.

There are several components to be carried out in the project; NKO started to provide fresh bread bundles to thousands of the most vulnerable households among Internally Displaced Persons (IDPs) in 19 camps in several subdistricts for seven months, NKO embarked to support the wheat value chain for hundreds of farmers by providing digital vouchers for two kits of fertilizers and Insecticide, supplementary irrigation and harvesting. NKO purchases wheat flour from the farmers to produce the needed flour for the bread distribution. NKO technical specialists also provide technical assistance and awareness for farmers as well.





To strengthen the resilience, stability, and self-reliance of olive farmers, NKO supported 1,000 olive farmers in 16 communities related to Jisr Ash-Shughur, Janudiyeh, and Ariha Subdistricts. This support included the provision of agricultural inputs, tools, extension services, and other essential agricultural services. Additionally, NKO assisted in the marketing and enhanced the value chain for this strategic crop.

NKO facilitated a specialized Training of Trainers (ToT) program for 30 agronomists in five subdistricts in Idleb governorate, focusing on the integrated management of olive trees. The aim was to strengthen agricultural extension services and address existing gaps in technical support for olive cultivation.

NKO supported 500 small-scale livestock breeders in 12 communities related Ariha and Jisr Ash-Shughur subdistricts by providing dedicated training and a one-off Multi-Purpose Cash Assistance (MPCA) to help meet the needs of their families and sustain their livestock assets.



On top of its tireless work in northwest Syria, Nasaem has stepped up to support families uprooted by the relentless violence. Nasaem distributed 117,359 food rations as well as US\$ 736 K in cash-based transfers (CBTs) and delivered 9,084 ready-to-eat rations (RTEs) along with provision 3,176,370 sachets of Blanket Supplementary Feeding Program (BSFP) for 51,967 children and PLWs in cooperation with WFP to the people who have fled their homes because of the ongoing violence in northwest Syria.

Nasaem also delivered 90,087 cooked meals to the IDP and returned households. The distribution and redemption processes have taken place and reached up to 107 communities and camps in Idleb, Ariha, Ehsem, Jisr-Ash-Shugur, Mhambal, Maaret Tamsrin, Atareb, Sarmin, Teftnaz, Bennsh, Mhambal and Janudiyeh sub-districts in Idleb and Aleppo governorates.

Through two separate projects, NKO supported vocational training and SME training for 175 households in five subdistricts in Idleb governorate, and provided grants to 100 households to help them establish and operate their own food processing businesses. This initiative aimed not only to promote sustainability for vulnerable households—particularly those headed by women—but also to enhance market functionality and strengthen the value chain by creating added value.

Toward the end of 2024, Nasaem also rolled out a heartfelt initiative called the Al-Yasmeen campaign, spanning nine governorates across Syria. Through this, they distributed free bread bundles to tens of thousands of people in struggling communities. The campaign struck a chord with locals, It's another example of Nasaem's deep commitment to easing hunger and building hope for Syria's most vulnerable, tying right into their broader mission of delivering aid and fostering resilience.



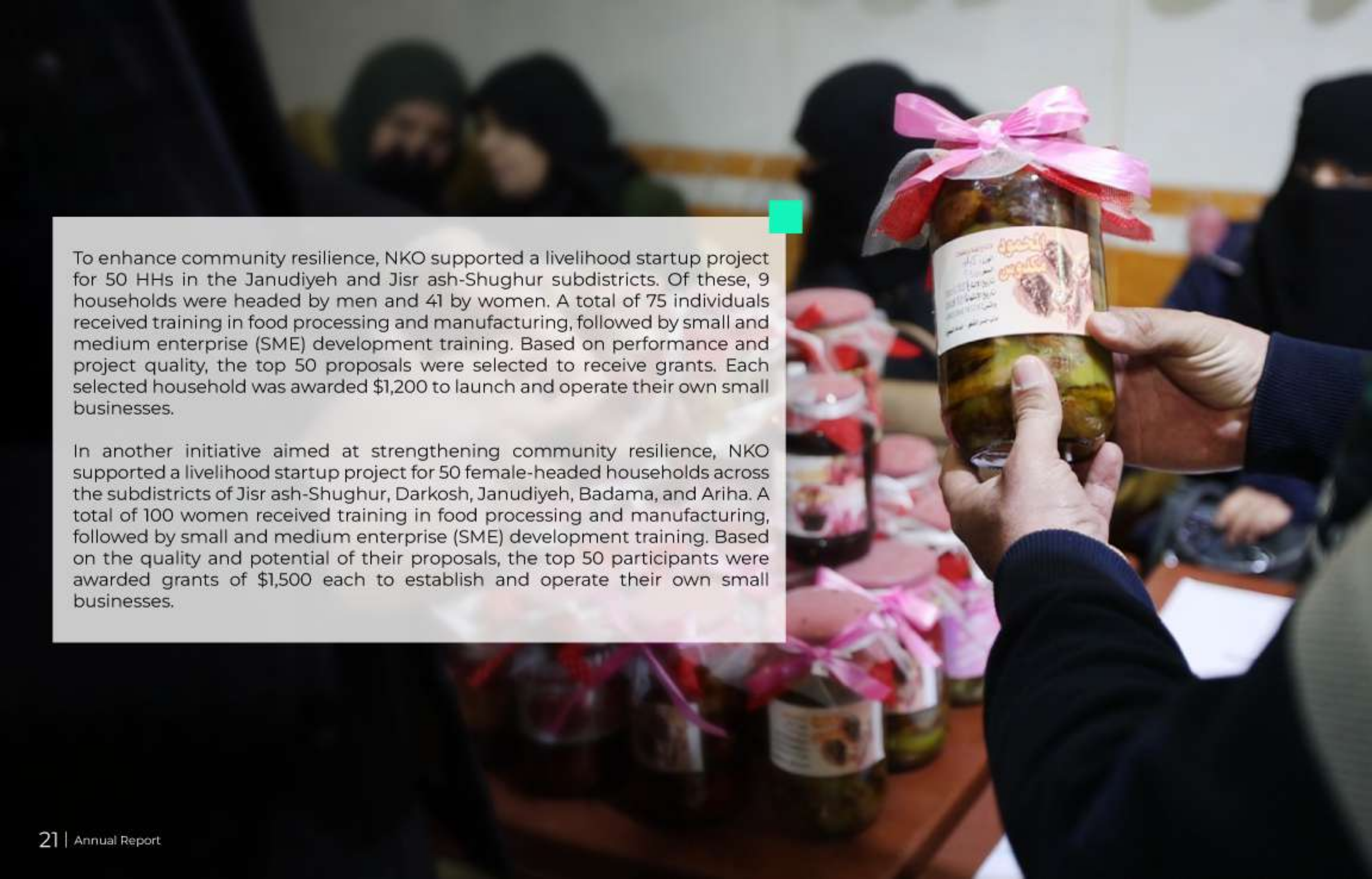
A construction worker wearing a yellow hard hat and a high-visibility green safety vest is crouching on a construction site. He is focused on a task, possibly welding or securing a metal component. The background shows the skeletal structure of a building under construction, with concrete pillars and steel beams. The lighting is bright, suggesting daytime.

■ Sector Snapshots

Early Recovery and Livelihoods

To enable the disenfranchised people and marginalized groups to use the benefits of humanitarian action to seize development opportunities, build resilience and regain their self-sufficiency by rebuilding their livelihoods, and establish a sustainable process of recovery from crisis, Nasaem paid a great attention and implemented several projects in the Early Recovery sector.





To enhance community resilience, NKO supported a livelihood startup project for 50 HHs in the Janudiyeh and Jisr ash-Shughur subdistricts. Of these, 9 households were headed by men and 41 by women. A total of 75 individuals received training in food processing and manufacturing, followed by small and medium enterprise (SME) development training. Based on performance and project quality, the top 50 proposals were selected to receive grants. Each selected household was awarded \$1,200 to launch and operate their own small businesses.

In another initiative aimed at strengthening community resilience, NKO supported a livelihood startup project for 50 female-headed households across the subdistricts of Jisr ash-Shughur, Darkosh, Janudiyeh, Badama, and Ariha. A total of 100 women received training in food processing and manufacturing, followed by small and medium enterprise (SME) development training. Based on the quality and potential of their proposals, the top 50 participants were awarded grants of \$1,500 each to establish and operate their own small businesses.



In addition, Nasaem commended an initiative to revitalize the livestock breeding sector by providing cash aid and capacity development and awareness raising sessions to 500 livestock breeders to promote the local economy and markets and enable herders to become more resilient in 12 communities associated with Ariha and Jisr Ash-Shughur subdistricts.

To support both skilled and unskilled workers through cash-for-work activities—particularly during seasonal employment—NKO recruited, trained, and engaged 750 male and female workers across the subdistricts of Jisr ash-Shughur, Janudiyeh, and Ariha. These individuals participated in various stages of the olive value chain, including harvesting, pruning, and related tasks. Through their involvement, participants not only earned income and gained practical experience but also actively contributed to and strengthened their local markets.

In 2024, as part of the Al-Yasmeen Campaign, Nasaem implemented a Cash for Work project across nine governorates in Syria. The project aimed to provide temporary employment opportunities while simultaneously contributing to community recovery and improved living conditions. Key activities included the cleaning and removal of debris from streets and public spaces, as well as the light rehabilitation of vital infrastructure such as main roads, roundabouts, and public gardens in the targeted areas. These efforts not only helped restore basic services but also enhanced the overall safety and aesthetic of the communities involved.

For years ago, Nasaem has been providing Multi-Purpose Cash Assistance (MPCA) to vulnerable community groups who have faced great losses so they can start rebuilding. Our cash interventions target those who are most in need prioritizing female-headed, elderly-headed and disabled persons, as these need extra support and protection, by a monthly multipurpose cash assistance (MPCA) to keep them safe and to uphold their right to protection from violence, abuse, neglect, and exploitation. Through our cash programme, the cash assistance supports the resilience and potential of disadvantaged family members and provides lifesaving healthcare, shelter, and other vital services. Nasaem utilises E-voucher service and contracts with Financial Service Providers (FSP) to ensure transparency, efficiency and integrity while implementing Cash-based assistance.







■ Sector Snapshots

Nutrition



As conflict and natural disasters have taken a devastating toll on Syrian people as well as lack of funding for humanitarian assistance is putting millions of Syrians at risk of sinking deeper into hunger. Malnutrition is on rise in Syria and the alarming facts about malnutrition are exponentially on increase over time. In only 5 years, acute malnutrition rates in children have tripled. At least 1 in 3 children in Syria suffers from anaemia. **A total of 508,892 Syrian children needs life-saving treatment for acute malnutrition.** As well, 9 out of 10 Syrian children aged 6-23 months are not receiving minimum acceptable diet. 5 in each 100 children screened for malnutrition in Syria shows signs of acute malnutrition.

Nasaem advancing Nutrition leveraged multiple sectors to improve nutrition, food security, and resilience in response to the increasing complexity of the fragile Syrian context. Working across emergency and non-emergency contexts, we supported strengthening evidence-based program design and implemented a several nutrition and food security programming to improve nutrition and food security outcomes for the most vulnerable communities through providing tools and resources to improve women and children's diets and integrate nurturing care and advancing social and behaviour change in fragile Syrian context by providing raising awareness sessions and workshops to female and PLWs alongside pertinent stakeholders and Supporting guidance on optimizing food assistance modalities.



To prevent the occurrence of acute malnutrition, Nasaem delivered Blanket Supplementary Feeding Programme (BSFP) assistance to 51,967 children and pregnant and lactating women (PLWs) among the most vulnerable populations and those forcibly displaced due to the escalation of violence in northwest Syria. Throughout 2024, the number of sachets delivered reached 3,176,370. The distribution process covered 107 communities and camps across several subdistricts in northwest Syria.

In addition, Nasaem Nutritionists team has organised multiple awareness sessions on the Nutrition-related topics. Nasaem supported the eligible beneficiaries among our food security programme on how to proper use the dietary supplements and the importance of breastfeeding along with individual counseling supported by micronutrients for the mother and the child (multivitamins - Plumpy dos). The awareness sessions also discussed maternal health and the importance of safe food handling habits during pregnancy and lactation, with a focus on risk factors during pregnancy and how to avoid them by following a healthy lifestyle, we also worked to conduct individual consultations for mothers as needed.

Moreover, Nasaem implemented nutrition components by providing Infant and Young Child Feeding (IYCF) awareness activity alongside top-up nutritional vouchers for hundreds of Pregnant and Lactating Women (PLWs) to enable them to quickly purchase the exact items needed. The CVA approach allows beneficiaries a wider and more dignified choice of assistance, based on their preferences; and it empowers vulnerable groups. Furthermore, cash-based interventions support local markets and can enhance communities' economic recovery; and in certain cases, complement existing social protection systems.



Nutritional survey by Mid-Upper Arm Circumference (MUAC)

Nasaem nutrition team organised field trips aiming to screen nutritional status and assess cases of malnutrition in children (6-59) months and pregnant & lactating mothers. Our work started in periodic field trips to assess the nutritional status, especially in light of working in an environment in which many false beliefs prevail, so we had to intensify efforts and intervene quickly and effectively to avert a risk that threatens lives.

Infant and Young Child Feeding (IYCF)

Nasaem health staff and nutritionists developed many tools and discussed with pregnant and lactating women the early initiation of breastfeeding, exclusive breastfeeding under six months, continued breastfeeding for two years, the introduction of solid, semi solid or soft food, minimum meal frequency, minimum dietary diversity, minimum acceptable diet, bad habits of lactating and its effects on the lactation, commentary feeding and feeding of sick child, focused on long-term benefits of breastfeeding as well as its advantages for the child, and the mother/caregiver alike to enhance their understanding of the nutritional benefits of breast milk.





As a contribution of Nasaem towards Community-Based Management of Acute Malnutrition (CMAM), Nasaem Nutrition teams incorporate MUAC screening to children and PLWG to increase early identification and treatment of acute malnutrition. Nasaem nutritionists screens the malnourished children and pregnant and breastfeeding women and caregivers and refer them to the CMAM specialised centres to treat them with the assistance of nutrition experts.

There are several activities including the adoption of a treatment plan (Plumpy Nut) for malnourished patients with continuous follow-up to reach the stage of recovery, as well as Screening for malnutrition cases in pregnant and lactating women (PLW) along with Micronutrient Delivery, and calculation of Body Mass Index (BMI) for children.

In addition, as one of our mandates is to coordinate with all stakeholders to enhance the quality of the services provided, Nasaem nutrition team has coordinated with CMAM and health centers by referring some children and mothers who suffer from malnutrition and need nutrients. The referral service includes referral of children with mental disorders (nail biting, stuttering, bedwetting, panic), as well as receiving cases of malnutrition from children and mothers.



ANMU Program

The ANMU Program targets moderate acute malnutrition (MAM) in pregnant and breastfeeding women, as well as children under two, in northwest Syria. Beneficiaries are identified using MUAC and Z-score indicators. Nasaem has established ANMU Centers to support follow-up by staff, distribute educational materials, and assist with screenings at Nasaem centers. Verified cases that meet the eligibility criteria are referred to ANMU Centers for re-assessment and confirmation. Eligible individuals are then enrolled in the MUEEL/lifesaving assistance program for specialized nutritional support.

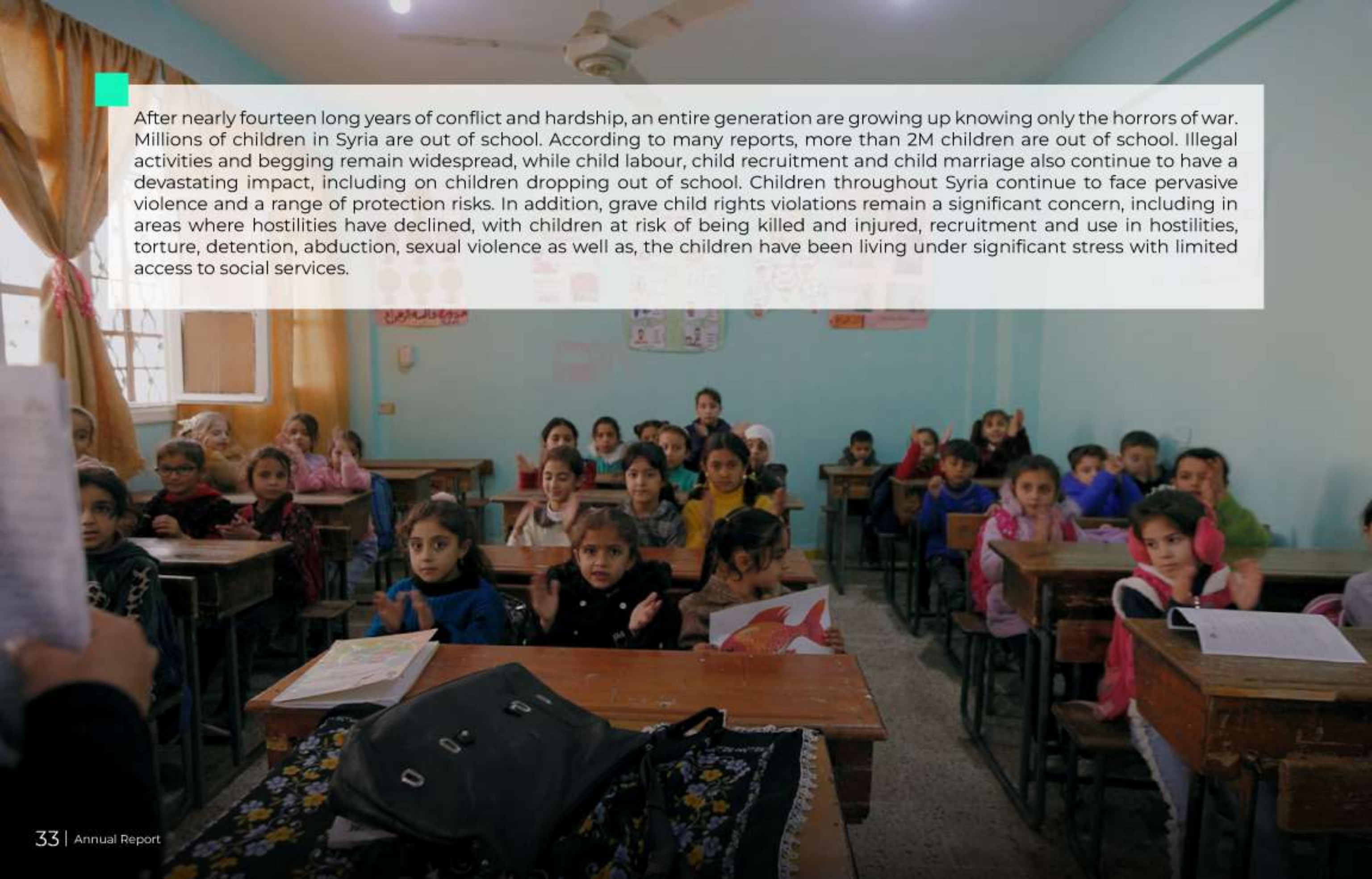
The Nutrition-Sensitive Programme (NSP)

Nasaem in cooperation with WFP, supports hundreds of pregnant and breastfeeding women and girls (PBWGs) in northwest Syria with a monthly USD 28 e-voucher for fresh food, supplementing existing food assistance. It targets PBWGs already enrolled in the MUEEL/lifesaving assistance program in Aleppo and Idleb. Eligibility requires confirmed pregnancy or breastfeeding of infants under 24 months. Verification is done through reproductive health clinics and vaccination booklets. Nutrition education is provided during registration, and support continues until the child turns 24 months or other exit criteria are met.

■ Sector Snapshots

Education

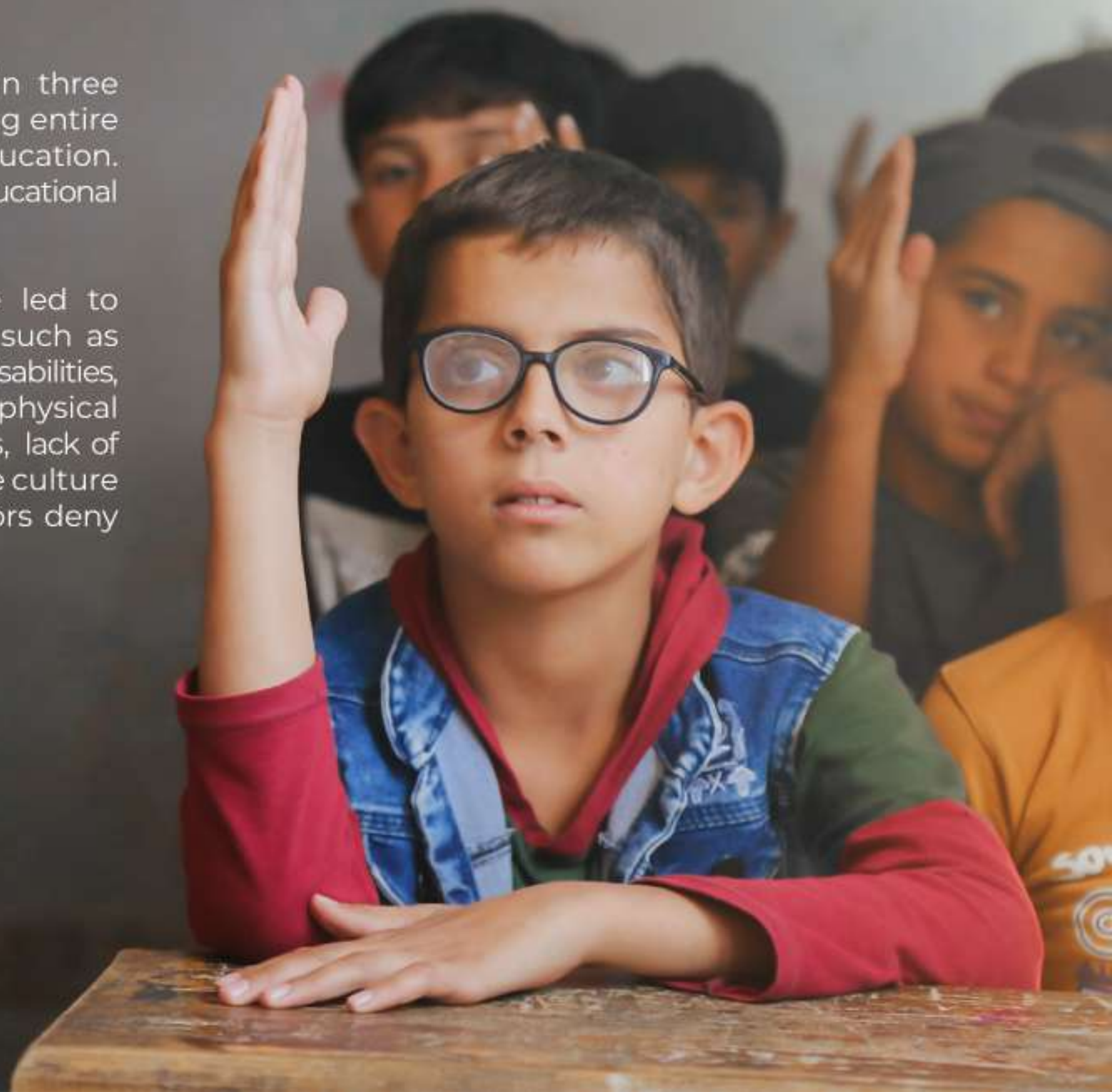


A photograph of a classroom in Syria. Numerous children, mostly girls, are seated at wooden desks arranged in rows. They are looking towards the camera, and many are clapping their hands. Some children are holding up drawings; one in the foreground shows a red fish. The classroom has light blue walls with some posters, a ceiling fan, and a window with orange curtains on the left. A black bag and a patterned cloth are on the desk in the immediate foreground.

After nearly fourteen long years of conflict and hardship, an entire generation are growing up knowing only the horrors of war. Millions of children in Syria are out of school. According to many reports, more than 2M children are out of school. Illegal activities and begging remain widespread, while child labour, child recruitment and child marriage also continue to have a devastating impact, including on children dropping out of school. Children throughout Syria continue to face pervasive violence and a range of protection risks. In addition, grave child rights violations remain a significant concern, including in areas where hostilities have declined, with children at risk of being killed and injured, recruitment and use in hostilities, torture, detention, abduction, sexual violence as well as, the children have been living under significant stress with limited access to social services.

Moreover, after years of war, more than one in three schools have been damaged or destroyed, leaving entire generations of children without access to education. Many schools have also been repurposed for non-educational uses, such as shelters for displaced persons.

Furthermore, negative coping strategies have led to practices harmful to children and adolescents, such as child labour and child marriage. For children with disabilities, barriers to education are created through physical inaccessibility to school, lack of school facilities, lack of specialized teaching and learning, and a non-inclusive culture within schools and communities. All these factors deny the basic right of these children to education.



Our dedicated team on the ground is working tirelessly to give children the opportunity to pursue their dreams and bring smiles to their faces. Nasaem has been operating numerous schools across several districts in Idlib governorate, providing full support to help children remain in school. We have covered operational costs for these schools, including salaries, supplies, stationery, utilities, heating materials, and the distribution of non-food items (NFIs) and clothing kits.



In addition to these essential services, Nasaem has organized recreational activities and awareness sessions on general health, dental and personal hygiene, led by professional staff. We have also conducted workshops and training sessions for teachers and administrative staff to enhance their capacity and performance. Given the challenges of teaching in a conflict zone, Nasaem has provided the necessary support to improve their teaching skills, including training on education in emergencies, psychosocial support in schools, and effective teaching methods.

Towards the end of 2024, as part of the Al-Yasmeen Campaign, Nasaem has been providing winter clothing and organizing recreational activities for children and students in schools across the governorates of Damascus, Rural Damascus, Hama, Homs, Aleppo, Tartous, Lattakia, As-Sweida, Daraa, and Idleb.



■ Sector Snapshots


Shelter And Non-Food Items (S/NFI)



The conflict in Syria has caused significant displacement over the years, and while recent months have seen relative stability, the last 20 days of 2024 have brought renewed challenges. However, in 2023, following the devastating earthquakes that struck Syria and Türkiye in February, tens of thousands of families were displaced, facing harsh winter conditions with limited or no protection against freezing temperatures and torrential rain, conditions that continued into 2024.

In response, Nasaem's team on the ground provided essential support through winter heating projects and other emergency interventions, helping vulnerable families without stable income who were at high risk of illness.



A photograph showing a woman wearing a beige headscarf and a young girl with dark hair and a grey sweater. They are in a large room filled with piles of donated clothing, including jackets, sweaters, and blankets. The woman is holding a white garment, and both are looking at it. The background is filled with more clothing items hanging and stacked.

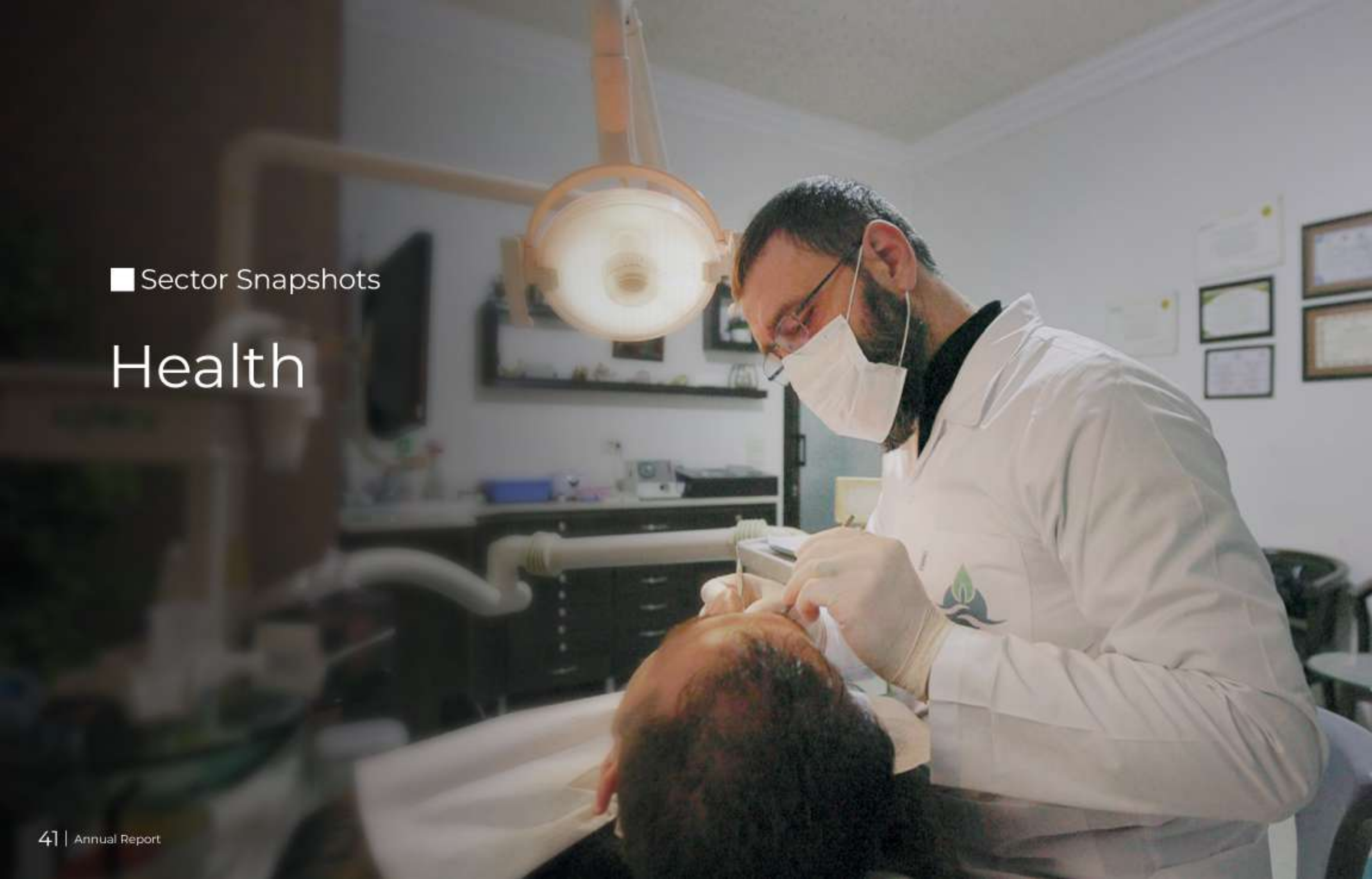
In partnership with various humanitarian organizations, Nasaem delivered critical assistance to both internally displaced persons (IDPs) who had been displaced multiple times and those living in substandard shelters, as well as host communities facing dangerous living conditions without access to basic needs or adequate shelter. The assistance included clothing kits, heaters, blankets, mattresses, hygiene kits, full NFI kits, plastic sheets, and the installation of family tents to secure shelters for those who had lost their homes.



In total, Nasaem's projects supported 2,608 households, including 2,981 men, 3,227 women, 4,360 boys, and 4,216 girls (53% IDPs and 47% host communities). The distribution of shelter and NFI items, including clothing kits, mattresses, heating materials (such as coal, olive pits, and stoves), made a significant impact in the targeted areas.

■ Sector Snapshots

Health



To relieve suffering and save lives in humanitarian emergencies, while advancing the well-being and dignity of affected populations and to improve the health outcomes of affected populations through timely, predictable, appropriate and effective health action, Nasaem worked to meet the health needs of people affected and marginalized groups for many years.

Nasaem has been operating the health care centre (Polyclinic) in Ariha district to deliver comprehensive medical services, including the most important specialties along with Ophthalmology, ENT, physiotherapy, laboratory, radiological department, Psychosocial Support PSS, case management and pharmacy. At Nasaem's Health Care Center, we also conducted psychological support targeting mainly the women and children traumatised by the war's effects and the other awareness activities in the Psychological Support Department for parents and children. PSS workers periodically visit schools and carry out psychosocial support activities for children, including structured and flexible children program, which contains ten PSS sessions and recreational activities. Moreover, Nasaem team identified cases that need critical care and referred them to specialised staff, PSWs, and managers, to facilitate the intervention and the services they need.

The medical services are provided free-of-charge.



For years,
the polyclinic offered a free of charge
essential health care services to more than

244,889
men, women and children



■ Sector Snapshots

Protection



Since the outbreak of conflict in Syria in 2011, hundreds of thousands of people have been severely impacted by the ongoing violence, resulting in a high number of vulnerable individuals, including female-headed households, child-headed households, persons with disabilities, and many unaccompanied or separated children. Additionally, the persistent instability and fluctuating security situation have forced thousands of families to flee their homes and villages in search of safer areas.

The greatest victims of the war are the thousands of children who are in urgent need of support. The prolonged and repeated exposure to conflict over the past 13 years has deeply impacted the psychosocial well-being of many boys and girls, eroding their sense of security, purpose, control, and significance. This ongoing environment of violence has caused immense emotional distress and hindered their ability to engage socially and exercise agency.



We are providing as many children, women, elderly, disables persons and most affected families as possible by case management, cash-for-protection to the most vulnerable households prioritizing child-headed and female-headed households, hygiene kits and in-kind relief that keep those families safe, curb harmful coping mechanisms and reduce further threats such as child marriage or removal from school. This kind of assistance aims at empowering the lives of the most vulnerable households and marginalized groups including children to protect them from child labor, trafficking or abduction as well as school dropout. The number of direct beneficiaries of protection projects reached overall 23,875 beneficiaries, the majority of targeted households are female-headed, elderly-headed, child-headed and minor households.



■ Sector Snapshots

Emergency Response





In 2024, the compounded effects of the ongoing crisis have made living conditions in Syria increasingly dire. Syrians continue to endure immense hardship, relying on extreme coping mechanisms to survive without adequate support. The escalation of hostilities has further destabilized the security situation, leading to funding shortfalls that have worsened the already disastrous living conditions. As a result, thousands of innocent civilians have fled their homes, seeking refuge in more stable areas. These factors have significantly worsened the humanitarian crisis for the Syrian people.



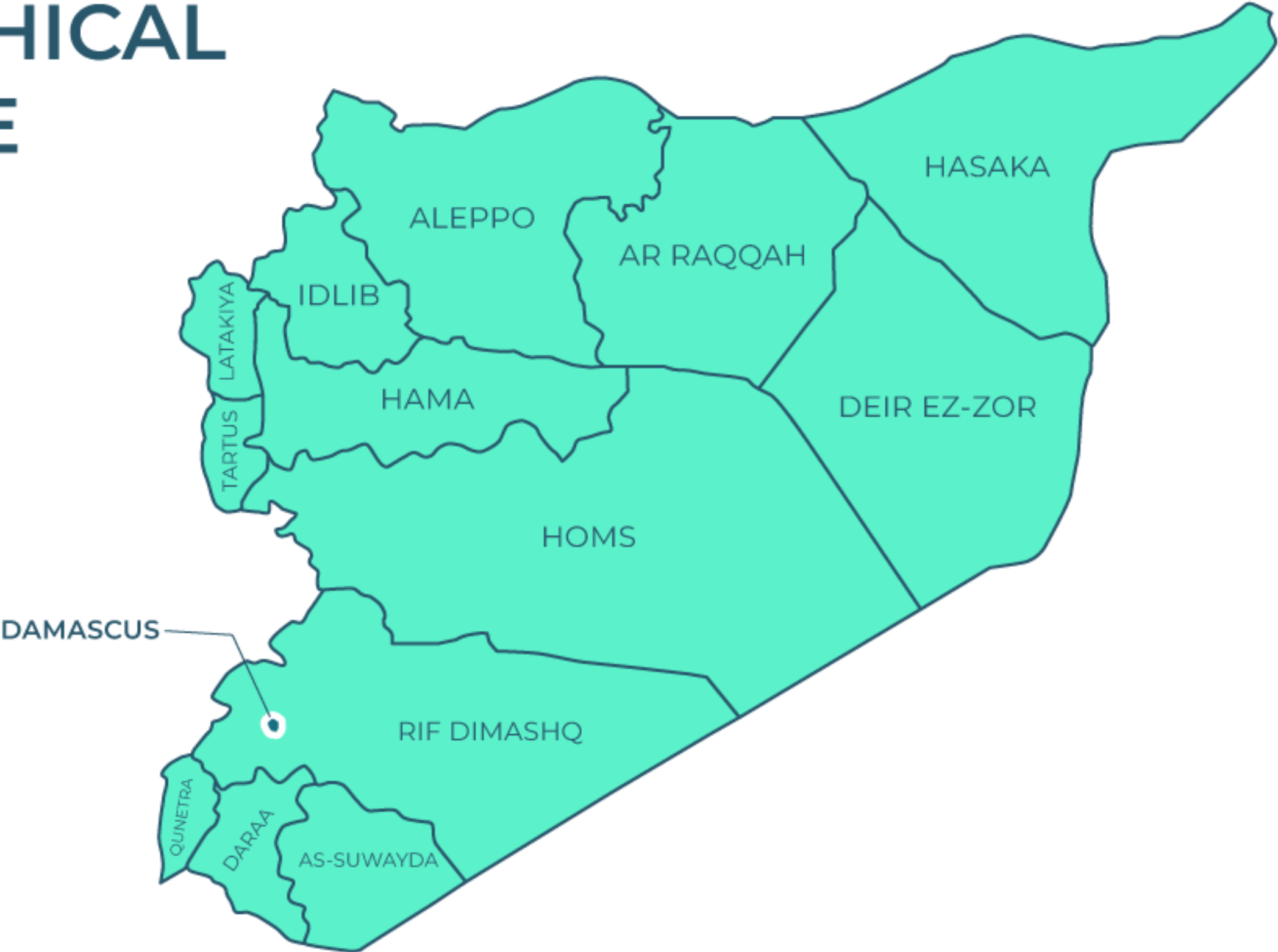
Nasaem Khair team on the ground has responded to the influx of displacements by embracing many approaches and implementing several emergency and long-term projects in which an enormous number of food baskets, RTEs, cooked meals, family NFI kits, hygiene kits, and kitchen sets were distributed to the people most in need, along with to the most vulnerable households among newly arrived IDPs and returnees.





As well as, Nasaem has accomplished a comprehensive campaign titled (Al-Yasmeen campaign) in nine governorates across Syria in which there are several interventions including cleaning and removal of debris together with light rehabilitation of main roads, roundabouts, and public gardens, distribution of free bread bundles to tens of thousands of populations, distribution of NFI items and clothing kits, provision of gifts to the dwellers in the targeted provinces alongside providing recreational activities to children and students in schools in the targeted provinces. The campaign was well received by the local populations.

GEOGRAPHICAL COVERAGE





PERFORMANCE AND SERVICES

OF DATA MANAGEMENT; VERIFICATION & MONITORING, RESEARCH & EVALUATION, COLLABORATING, AND LEARNING

Since NKO has had an established presence and expertise in the Syrian context since 2012, participating in information management and assessment activities in Türkiye and Syria that led to a vast experience in Monitoring, Evaluation, Accountability and Learning services.

NKO has been working in information gathering, cleaning, analysing and management across Syria since 2016 adopting direct, remote and mixed methodologies of several tools like household surveys and key informant interviews throughout that duration. Since 2016 NKO has utilised different data collection strategies available to collect a range of multi-sectoral and sector-specific information in northern Syria, including remote data collection drawing on information provided by key informants, and data collected in coordination with partners.



NKO's background in information management, mapping, and data visualization contributes to developing databases and dashboards that are accessible to partners, allowing others to access and analyze data. For several years, NKO has established solid groups of expert enumerators of more than 50 enumerators in the north of Syria who have implemented comprehensive exercises of data collection throughout 70 locations in a period of almost six months and these processes of data collection are regularly carried out in the camps and out of camps across 6 subdistricts in NW Syria. As a result, NKO comprehensively understands the context and vulnerabilities and the findings are disaggregated by sex, vulnerable groups (e.g., disabled, children), shelter type (informal settlements, collective centres) and type of population, including returnees, IDPs and host populations.

NKO has been supporting a wide range of assessments through direct and remote data collection, including rapid needs assessments with OCHA, household surveys, key informant interviews, and qualitative and quantitative data.

NKO also established a track record for new IDPs on a community level to support the CCCM and FSL cluster to respond timely to the new arrival IDPs at the time of escalation;

NKO conducted IDPs intention with CCCM cluster where NKO covered 10 camps in Idleb governorate (data collection and cleaning).

Moreover, NKO supported the REACH initiative with data collection in northeast and northwest Syria for the Joint Market Monitoring Index (JMMI) project. Furthermore, NKO has conducted several thorough studies and assessments across many sectors. NKO conduct need assessment with AFNS in 5 locations in Idleb governorate to find gaps and need.



FUTURE STRATEGY

As we approach nearly 13 years since the establishment of our organization, and with record humanitarian needs continuing to rise, we remain more committed than ever to reaching those who need our support most. We are also focused on creating an environment that encourages entrepreneurship and empowers individuals to improve their socioeconomic status. Our goal is to help communities affected by the prolonged conflict build resilience and contribute to the economic growth of their families and communities, enabling them to pursue their dreams. Those we serve deserve nothing less.

Having witnessed the multifaceted impacts of conflict and the latest changes in 2024, we are dedicated to maximizing our contributions in the developmental field, with a focus on Early Recovery, Development, and Rehabilitation. We believe that by creating jobs, empowering farmers to achieve self-reliance, revitalizing local markets, supporting the creation of startups, and focusing on the rehabilitation and restoration of critical infrastructure and services, we can generate meaningful and lasting economic and social benefits for vulnerable individuals, families, and communities.

Looking ahead, one priority that has become even more central to our work is fostering the power of humanity, collaboration, quality, initiative, community participation, and accountability. Once again, we extend our heartfelt thanks to our entire community for their unwavering support. We are operating from a position of strength, with a culture and community that uniquely position us to build a sustainable and relevant future for our organization.



As we look to the year ahead, we are ready to face the challenges that lie ahead. Though the road to recovery may be long, we remain hopeful that, through our collective efforts, we will not only persevere but also contribute to the rebuilding and restoration of communities, infrastructure, and lives. We are confident that with resilience and dedication, we will emerge stronger and more united.

HOW YOU CAN SUPPORT NKO

Advocate

Join Nasaem Khair Organization online community at www.nasaemkhair.org to receive important advocacy alerts and news about the humanitarian issues that are important to you.

Donate

Give online by visiting our website at www.nasaemkhair.org

Raise money

You can do something amazing for vulnerable people and refugees while having fun! And whether you take on a challenge or organise an event, fundraise with friends and family or go it alone, we'll be with you every step of the way.



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